

# CATALYZING VALUE CHAIN DEVELOPMENT: WHAT WE SAY, WHAT WE DO, WHAT SHOULD WE DO?

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## WHAT WE SAY

# CHANGE IS THE KEY TO SMALL FIRMS COMPETITIVE EDGE

Breakfast Seminar #1 June 23, 2005



#### D. Can Small Firms Compete?

- · Yes.... By improving their efficiency
- Yes... By improving quality and taking advantage of product differentiation
- Yes... By taking advantage of increases and changes in demand



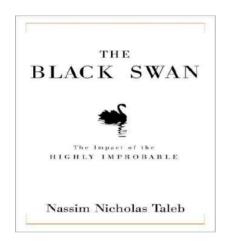
# ENTREPRENEURS MUST RELENTLESSLY ADOPT AND IMPROVE TO GROW

For growth to be sustained, producers must be motivated to search for and adopt a never-ending stream of such improvements. Any single improvement in technology or management boosts growth only temporarily.

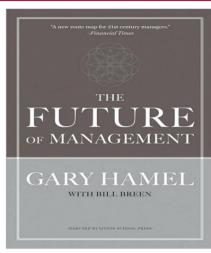
.... existing producers must continue to behave as entrepreneurs, working relentlessly to improve their products and reduce costs in order to stay in business and earn profits.

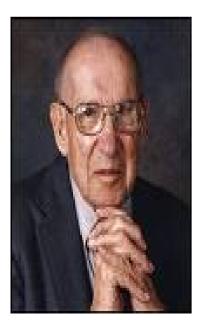


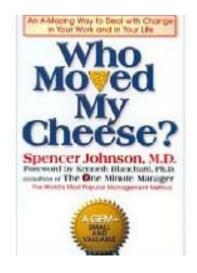
#### WHAT THE GURUS SAY

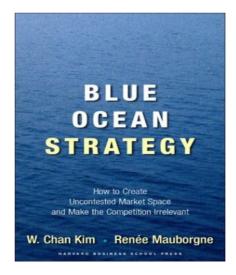


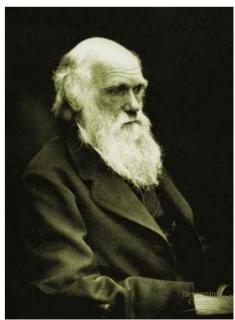
Strategy is about identifying opportunities in your environment and adapting to take advantage of those opportunities.













## WHAT WE DO

# REQUEST AND ATTEMPT TO DELIVER QUICK RESULTS

#### RFP, RFA or TASK Orders

- Increase exports
- Increase Investment
- Increase Jobs

\*\*In the first couple of years\*\*

#### **Implementers**

- Over promise to win bids
- Make deals, take charge w/o the private sector in the drivers seat



ssuance Date: XXXXXX
Deadline for Questions: XXXXXXX

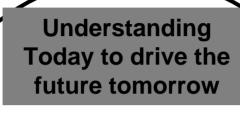
Closing Date: September 01, 2008
Closing Time: XXXXXXXXXX

The United States Agency for International Development (USAID), is seeking application proposals for funding) from U.S. or non-U.S. non-profit or for-profit nongovernmental organizations (NGOs), and other qualified non-USG organizations to implement

# CONTROL THE MARKETING PROCESS INSTEAD OF BUILDING UP CAPACITY



# LOOK AT MARKET DATA YEARS AFTER THE MARKET TREND HAS OCCURED



Consumer Behavioral Change



Store Market database Pick up Change



Value Chain Responds To Orders



Give Opinions
About the Future by
Looking at the Past

Industry Insiders
Pick Up On
Trends



Reports, Press Releases & Others



**Today** 

Months After Months to Years After Year to Years Later

#### THE GAP BETWEEN TALK AND IMPLEMENTATION

### What We Say:

- Learn about today's market opportunities
- Have the capacity to adapt to those market opportunities
- The project to be the catalyst for the value chain to change



#### What We Do:

- Work off of yesterdays market information
- Don't build capacity in the marketing process
- Create deals that are one time improvements for growth



## WHAT SHOULD WE DO?

#### CATALYZING CHANGES IN MARKETS

PROFIT (Zambia): Production, Finance, and Technology project

**Problem**: Agriculture input sector was small and showed little value to the market place

**Solution**: PROFIT gave incentives and technical assistance for input suppliers to become "Solution Sellers." They learned about producers issues and finding products to solve those issues.

Outcome: After first movers became successful, others were motivated to join. Industry went from nothing to millions in sales.



#### USING PRIMARY DATA TO LEARN ABOUT MARKETS

Competitive Armenia Private Sector (CAPS) Project

**Problem**: Armenia had little knowledge of the tourism markets, creates aimless market strategies

**Solution**: Start the process of collecting visitor surveys at airport, gives market insights of actual victors to Armenia

Outcome: Implement targeted marketing initiatives to Italian tourists, results in 35% increase in tourists (compared to 8% previously)



#### FACILITATING RATHER THAN ENTERING MARKETS

From Behind the Veil:

Access to Markets for Homebound Women Embroiders in Pakistan

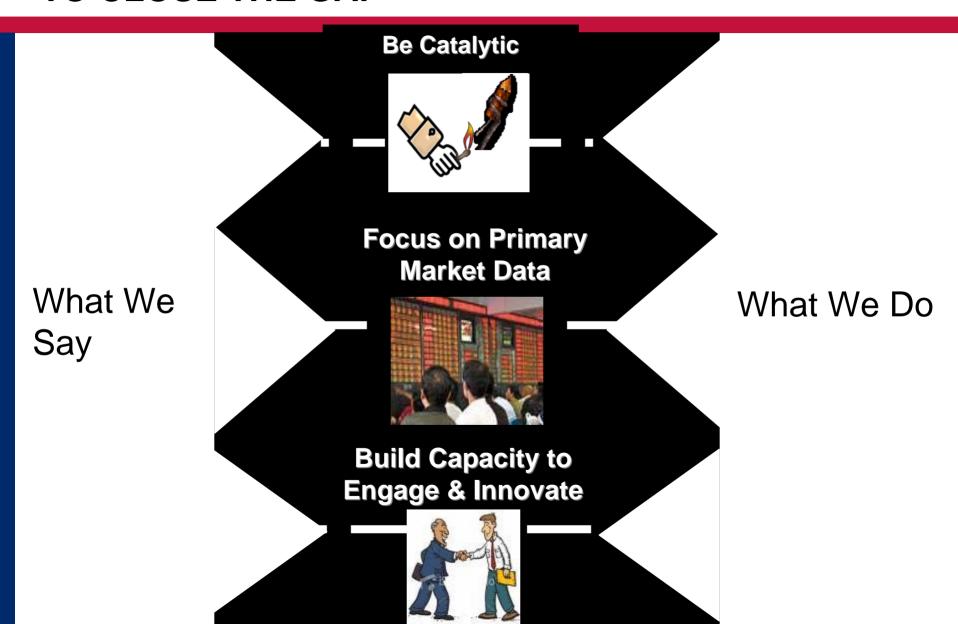
**Problem**: The culture limits market access for homebound women embroideries in Pakistan

**Solution**: Train marketing agents on how to be entrepreneurial in seeking out new markets and products

Outcome: Sales agents increase sales with urban markets and move to export markets without project support



# TAKE ON NEW FACILITATION ROLES TO CLOSE THE GAP



#### IN SUMMARY.....

For Value Chain's to be competitive we must catalyze private-sector actors to learn, analyze and adapt to current market trends.

"It is not the strongest of the species that survives, nor the most intelligent that survives. It is the one that is the most adaptable to change."

-Charles Darwin



## **THANK YOU!**

Please visit www.microlinks.org/breakfast for seminar screencasts and related resources

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#### **DISCUSSION QUESTIONS**

- ➤ Am I wrong, are we doing enough to create an entrepreneurial private sector? What am I overlooking?
- Can this work in all environments?
- ➤ Do you know of other cases that demonstrate how we build the ability to adapt to market opportunities?
- > Are there other activities you would recommend?