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**Meeting the Challenges of
Value Chain Development**

A Learning Event

Understanding Gender and Culture in Market Systems

Why do social dimensions matter?

Caren Grown

Senior Gender Advisor, USAID Bureau of Policy,
Planning and Learning

<http://youtu.be/xibxGlozPXM>



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Addressing Social Dimensions in Project Implementation

Marian Boquiren, SDCAsia

TWO COMMON MINDSETS THAT HINDER DEVELOPMENT BUT, AT THE SAME TIME, HELP IN COPING WITH ADVERSITIES

This will do.
Enough to buy rice
and dried fish for
the family today.



The Good Enough Mentality



Piecemeal/Sachet Mentality



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ALIGNING STRATEGIES TO BEHAVIORAL NORMS ... in a positive way

Reaching for “Good Enough” GAP Compliance

- Seeing issues such as food quality as a continuum
- Promoting small, incremental improvements that results in the largest possible increases in yields
- Collectively defining good practices
- Seeing the role of value chain actors in upgrading as the beginning of a long-term process in which producers reach level of certification, as they became ready for it
- Letting the content and pace of upgrading be driven by the players

2011

Advocacy on infrastructure requirements with certifying agency



2007



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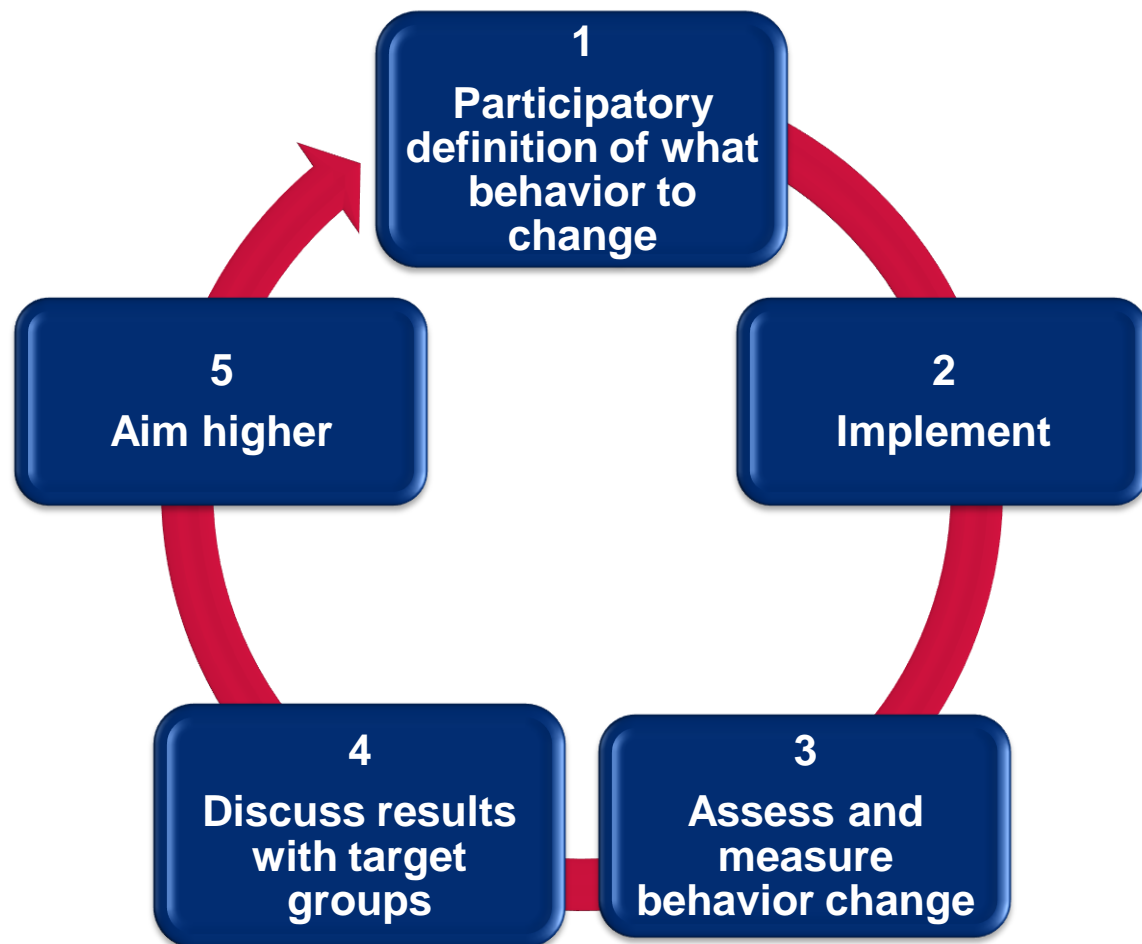
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KEY PHASES IN FACILITATING BEHAVIOR CHANGE

Role of Project:

To help target groups understand the issues, overcome their constraints to change, facilitate self-realization and coach them as they make the changes.

Generally done with community leaders/ influencers.



READINESS TO CHANGE VIS-À-VIS INTERVENTION STRATEGIES

USAID DAI Cambodia MSME
Project: Upgrading of Aquaculture
Retail Sector, 2010

**VENDORS WHO WENT ON
STUDY TOURS: Support
system; small steps**

I am
willing to
be part
of the
solution
and
advocate
change

There
is no
problem

There is
a
problem
but I
have my
doubts

I see the
problem and
am interested
in learning
about it

There may be a
problem, but it
is not my
responsibility

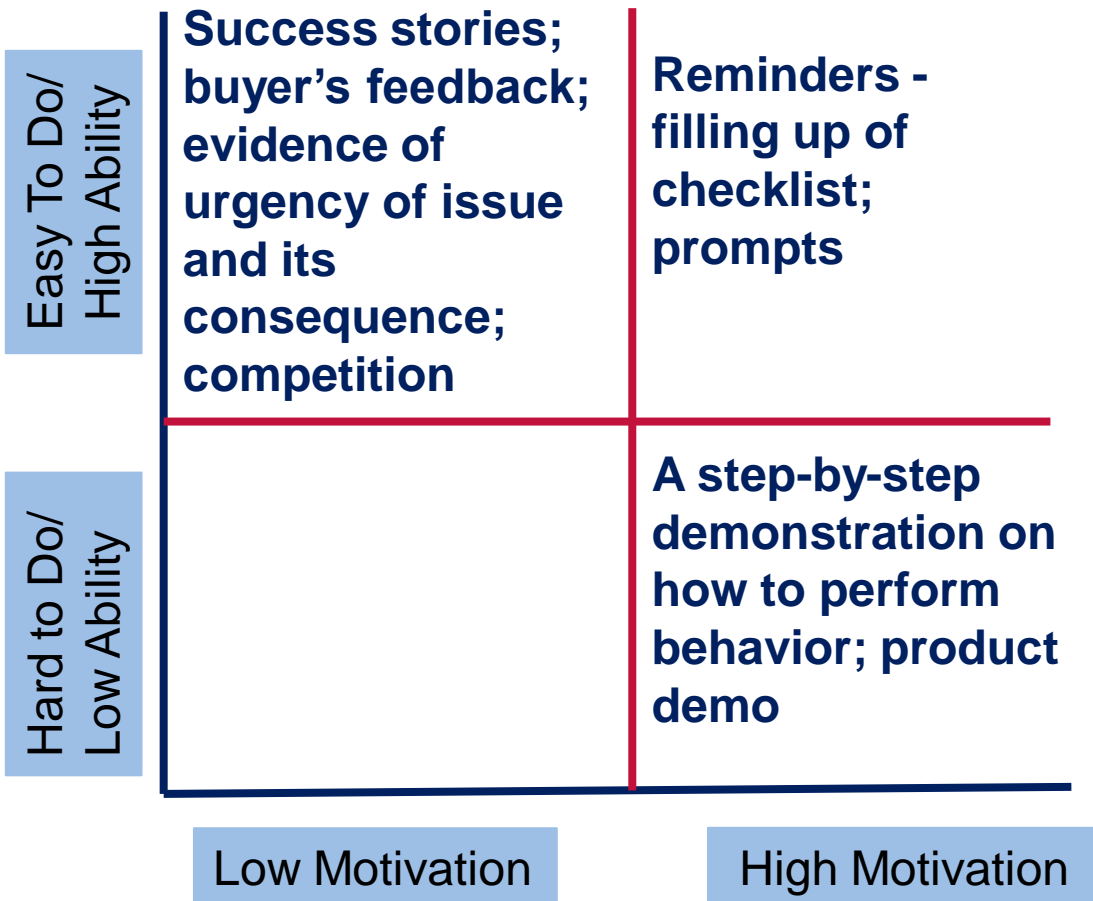
There is
a
problem
but I am
afraid of changin
g

I am
ready to
try some
solutions

VENDORS/ CONSUMERS:
Focus on clarifying risks,
benefits, barriers, and
misconceptions

**GOVERNORS/ MARKET
OWNERS: Positive
reinforcement; capacity building**

BEHAVIOR CHANGE FRAMEWORK



Examples of Triggers

To change behavior of players:

- Facilitate access of players to resources and skills to perform the behavior or to find ways that the practice can be simplified
- Ensure that incentives are attractive enough for players to enroll in the change process
- Create /identify and reinforce triggers that would move players into action



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ELEMENTS OF ABILITY

**Make Behavior Simple to Do/
Breakdown into Simple Steps**



**Access to Resources and Skills
to Perform Behavior**



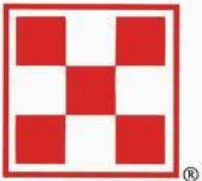
Peers



Lead Firms



Model Farms



Purina

Input Suppliers



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WORK ON BOTH PERSONAL AND SOCIAL MOTIVATIONS

Belief about consequences of performing a behavior and value placed on each possible consequence

Belief about whether other people would wish person to perform behavior and the influence of the other person



Personal Motivation:
Incentive from Employer



Social Motivation:
Adherence to Norms



On Time/Proper Feeding
of Fishes



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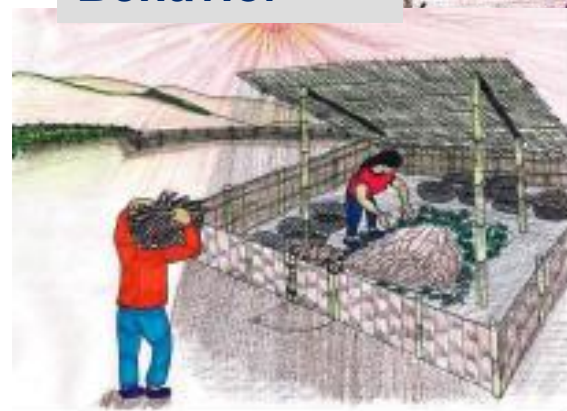
THE NEED FOR BROAD ENGAGEMENT/COORDINATION OF CHANGE



**Positive Change
in Quality Control
Practices among
Traders**



**Changes in
Farmers'
Behavior**



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IDENTIFICATION OF FOCAL POINT OF CHANGE THAT CAN TRIGGER WIDESPREAD CHANGE

Before



2007

After

1

New Tent

2

Display improvement



3

Cleanliness / Happy disposition

2010



4

Other vendors followed

5

Layout and policy compliance

6

Covered infrastructure



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Women in Market Systems: Sunhara India

Lindsey Jones, ACDI/VOCA

Sunhara, Background

- 4-year project, funded by Bill and Melinda Gates Foundation
- Three key objectives: Outreach, Marketing and Gender
- 25,000 small and marginal farmers, 20-25% of the target farmers, i.e., 5000, are women



Women in Agri-market Systems

- 75 % of all female workers are engaged in agriculture, mostly as laborers at the farm level
- They are part of agricultural operations from sowing till harvesting, but still remain largely unacknowledged as farmers – farmer is a ‘man’
- The number is continuously increasing, but no presence in vertical levels of value chains
- No control over decision-making and expenditure
- Excluded from community and livelihoods affairs unless there are development interventions that have promoted their participation



Underlying Issues



IS IT ONLY GENDER?

Values

Women's place is at home
Women do 'not hear' if they get educated
Women can not learn technical things

Practices

Purda system
Restrictions on mobility
Women are not educated
Domestic violence
Lack of ownership of assets

Structures

Extension system does not recognize women as farmers
Marketplaces are not women-friendly
Overall value chain system is dominated by men
Policies are not practical



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How to Achieve Success

- Recognize the nature of a problem – both within a team and at the implementation level
- Integrate social inclusion in project management documents and log frame – gender assessment as a critical aspect of baseline
- Recruit appropriate staff to address both social and technical aspects of the project
- Ensure appropriate capacity building for staff
- Participation of the entire team in the baseline, gender study, and field trainings
- Set examples – respond to women-in-the-workspace needs



Implementation Strategies

Two dimensions of the program:

1. Empowerment track

- Address key social and informal norms through targeted set of empowerment trainings for mobilizing the community and developing a cadre of leaders
- Engage men/community leaders/local officials in the entire process



Implementation Strategies

2. Entrepreneurship track:

- Building on empowerment achievements, promote credit and savings groups
- Facilitate federation of groups in coordination with local organizations for introduction of enterprising activities
- Target appropriate value chains that will not create additional burden for women
- Ensure appropriate capacity building for sustainability



Observations

- Social norms and practices are clearly major barriers...
- ...but women need to be empowered to push through hurdles
- Leverage positive atmosphere/policy environment and market activities appropriately
- Recognize areas where success can be achieved
- Ensure ownership of activities/assets/profits





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Breaking through Cultural Barriers to Empower Women in Value Chain Programs

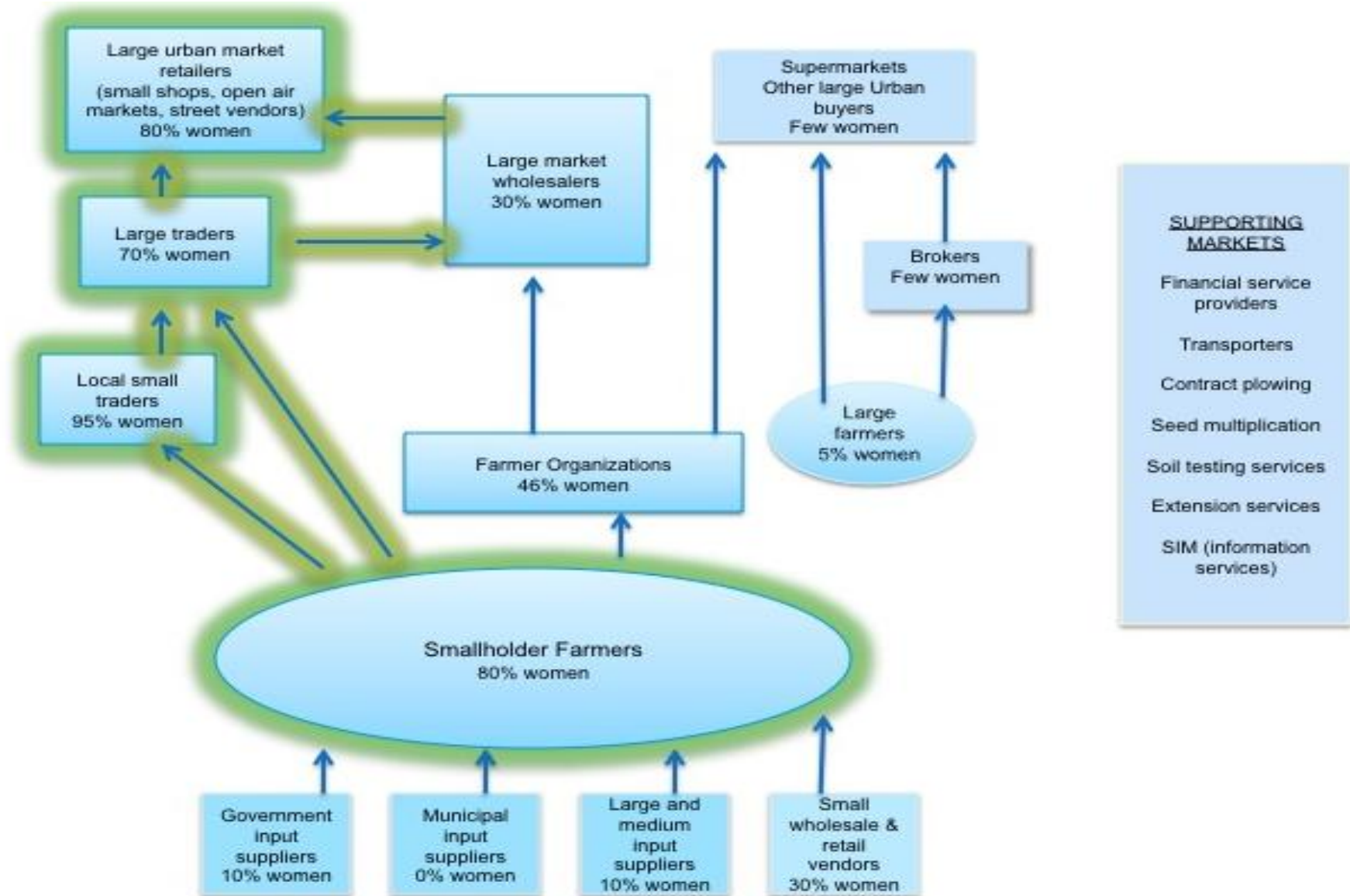
Jennefer Sebstad, USAID Office of Microenterprise Development

Understand what they are

- Starting point: recognize that the economic lives of men and women are different
- Understand these differences in identifying strategic points of intervention in value chains
- Map male/female differences:
 - in participation across VC activities & division of labor within activities
 - in VC relationships
 - in behaviors related to upgrading (e.g., accessing lump sums of money, accessing information, getting paid, participating in broader commercial networks)



Potato value chain gender map



Confront them

For example:

- Training for women to encourage change in their behaviors
- Social support and other reinforcements to back-up changed behaviors
- Identify positive deviants and facilitate their engagement in VC upgrading
- Efforts to change inheritance laws related to women property rights



Accommodate them

For example, if women have mobility/proximity constraints, focus on last mile commercial solutions

- Agent networks (for inputs and services)
- Doorstep savings (Susu savings accounts Ghana; Sahara doorstep savings in India)
- Farmer field schools
- Male kin



By-pass them

For example:

- New/alternative information channels on markets, prices, production processes
- Direct market linkages/logistical arrangements and transactions over the phone
- Mobile money – new methods of payment



The ability to build trust is key

- Building trust between actors is critical for VC development
- Breaking through socio-cultural barriers enables women and other marginalized groups to build relationships of trust, thereby promoting market inclusiveness AND improving the functioning of value chains
- Win-win proposition





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[**www.microlinks.kdid.org/vcwiki**](http://www.microlinks.kdid.org/vcwiki)