

# ADVANCING HEALTH OUTCOMES & HEALTH SYSTEM PERFORMANCE WITH DIGITAL HEALTH SOLUTIONS: THE ROLE AND OPPORTUNITY FOR GOVERNMENTS, THE PRIVATE SECTOR AND DEVELOPMENT INVESTORS

CHAT TRANSCRIPT

NOVEMBER 30, 2020

## PRESENTERS

Matthew Guilford, Common Health

Kelly Saldaña, USAID

Henry Mwanyika, PATH

Adele Waugaman, USAID

## MODERATORS

Neetu Hariharan, USAID

Kelly Thomas, USAID

10:00:51 From Marketlinks : Hello everyone! As you join please introduce yourself (name, organization, location).

10:01:32 From GatlinGJ to All panelists : Gloria from Florida with Department of Juvenile Justice

10:01:44 From Marketlinks : Welcome Gloria!

10:01:49 From Rachel Deussom to All panelists : Good morning - Rachel Deussom, HRH2030/Chemonics, here in rainy Washington DC.

10:01:49 From David Hausner : David Hausner, Program Director for the USAID-funded STAR Project with the Public Health Institute. Based in the Washington, DC area.

10:02:17 From Michael Van Hese to All panelists : Good morning! Michael Van Hese, USAID via Credence LLC

10:02:33 From Michael Voge to All panelists : Michael Voge, USAID/BHA, Northern VA

10:02:49 From Marketlinks : Good morning Rachel, David, Michael and Michael!

10:02:54 From Jean Markendy CHARLES to All panelists : I'm Jean Markendy CHARLES and work for FONHDAD in HAITI,

10:03:45 From Marketlinks : Good morning Jean!

10:04:00 From Tara.Nutley to All panelists : Morning everyone. Tara Nutley from Palladium

10:04:25 From David Amoako to All panelists : Good morning, USAID INTERN Bureau for resilience and food Security. based in Fairfax Virginia

10:13:04 From Kelly Thomas : Feel free to add questions in the chat that we can address in the Q&A portion

10:15:52 From Adele Waugaman : Learn more about the Digital Investment Principles (aka the Principles of Donor Alignment for Digital Health) here: [www.donorprinciples.org](http://www.donorprinciples.org)

10:16:12 From Adele Waugaman : Learn more about the recently-released USAID Vision for Action in Digital Health here: [www.usaid.gov/digital-health-vision](http://www.usaid.gov/digital-health-vision)

10:21:41 From Rachel Deussom to All panelists : Thanks for mentioning the HRH2030/Indonesia Digi, Kelly! Here's more about this work: <https://hrh2030program.org/hrh2030-indonesia-wins-usaid-2020-digi-award/>

10:33:23 From Neetu Hariharan to All panelists : Hi Lisa --- I am back online

10:39:47 From David Hausner to All panelists : The Digital Transformation Journey makes a lot of sense, and mirrors the national development strategies in other areas. How does such a journey get its start? Transformation to digital requires significant financial investment, especially in countries

where digital equipment and infrastructure are not yet very advanced, Many of these countries would want to have comprehensive and strategic digital systems, but don't have the funds, or don't prioritize their funds for this. How do they get started and what role do donors and implementing partners play to get this going?

10:42:06 From Jean Markendy CHARLES to All panelists : We don't have any facility in haiti to make DFS.

10:42:47 From Jean Markendy CHARLES to All panelists : Hospitals still prefer cash payment

10:44:58 From Marketlinks : The document Kelly referenced:  
<https://www.marketlinks.org/resources/accelerating-usaids-health-goals>

10:45:51 From ABENI ZOHRA to All panelists : does this system apply to grants given to local NGOs in other to monitor the use of the money.

10:55:40 From Sascha Lamstein to All panelists : Thank you for your answers, Henry and Adele.

10:58:16 From Adele Waugaman : Two sets of principles in discussion -- the Principles for Digital Development that are sector-agnostic and reflect lessons learned across development sectors over a decade+ of investments ([www.digitalprinciples.org](http://www.digitalprinciples.org)) and the Principles of Donor Alignment for Digital Health ([www.donorprinciples.org](http://www.donorprinciples.org)) that build from the broader Principles for Digital Development and make them specific to the health sector, and within the health sector investors in particular.

11:01:07 From Adele Waugaman : Landscaping tools include the Digital Health Index and, from a systems mapping perspective, the Digital Health Atlas

11:01:42 From Jean Markendy CHARLES to All panelists : Thank You!!!

11:02:01 From Sascha Lamstein to All panelists : Thank you!

11:02:04 From David Hausner to All panelists : Thank you!

11:02:17 From Kelly Saldana : Thank you everyone!

11:02:28 From Jacob Buehler to All panelists : Great presentation—thanks all!

11:02:44 From Adele Waugaman : Thanks everyone!

11:02:52 From Neetu Hariharan : Thank you!